



**Director's Report
October 2009**

Director's Station

Training was held in October and attended by staff from 16 members. Additional classes will be held in November. The training was very well received and it is clear the membership will find this an invaluable tool.

There are still some issues with our data that I am working on with Sirsi.

Symphony

LMxAC staff installed ChiliFresh. Thus far we have had 26 reviews submitted and only one that was rejected for posting.

The patch cluster upgrade went very well and we are now on the latest version of our iBistro catalog. There have been a few minor issues since the upgrade but they are being resolved and are not significant.

We met this month with representatives from Talking Tech which is the company that will provide the next generation of phone notification software and hardware. We have no immediate plans (or needs) to upgrade but will keep an eye on this product as it develops.

West Long Branch

I attended a community forum in West Long Branch where the library ballot issue was discussed. Ingrid Bruck also attended. We did our best to answer questions about LMxAC, but the issues for the local community are deeper than just whether or not to join LMxAC. We maintained our position that this is a local issue but that LMxAC is a great choice for a municipal library that wishes to extend its resources in a cost effective manner.

SAM

Mike worked with Comprise to install an automated pay station at South River that is being very well-received. Mike also assisted Comprise in bringing Dunellen onto our SAM server. Dunellen intends to be a user of Comprise's SAAS service so this is a temporary move which we agreed to in order to assist Dunellen.

Mobile Apps

Conversations have continued with Boopsie regarding development of a custom mobile app for LMxAC's catalog. Pricing was received late on Wednesday and will be shared with the Board at the meeting.

ListenNJ

I attended a ListenNJ meeting this week and was part of a group urging ListenNJ to add e-books as a format it purchases for the collection. E-Books, in the epub format, for Sony and other readers are a viable e-book option for libraries seeking to meet the needs of people who use portable e-book readers and this format seems to be coming into its own this year.

Activity Report

In September we made 7 troubleshooting visits to 5 member libraries. Other measures of activity include:

System statistics for September 2009

1. New Items Added	36948
2. Bib Records Added by LMxAC	494
3. New Bib Records Added (Total)	5501
4. New User Records Added	21204 (inc. Carteret)
5. Brief Record Upgraded to full MARC	706
6. Duplicate records merged	1092
7. Inventory Reports	2
8. API Reports	4
9. Downtime	20 minutes (power failure in building)

Meetings

I have participated in the following meetings:

Meeting with Sean Young from Talking Tech	Sept 28
LMx Reception	Sept 29
DS Consulting Conference Call	Sept 29
Meeting with Susan Kaplan at Sayreville	Sept 30
Technology Committee	Oct 1
NJLA PPC and IFC Meetings	Oct 2
Meeting with Senate Majority Leader's aide	Oct 6
Meeting with LMxAC Attorney	Oct 9
West Long Branch Community Forum	Oct 13
NJLA Conference Call	Oct 13
Director's Station Training	Oct 14 – 15
ListenNJ Meeting	Oct 19

Respectfully Submitted,

Eileen M. Palmer
Executive Director